

IDC Future of Work: Work Transformation

Strategic Priority

PROGRAMS

USE CASES

Agile Work Environment



Automated, Augmented Workforce	Automated back-office operations	Intelligent decision enablement	Intelligent Project Management	Operational Performance Management	Collaborative Robotics	Immersive Engagement	Fully Automated Sourcing
Intelligent Workforce	3D product design and review	Crowdsourced innovation	Intelligent supplier lifecycle	Continuous Business Review	Advanced Digital Simulation	Predictive IT support	
Talent attraction and retention	Dynamic workforce sourcing	Diverse and inclusive hiring	Comprehensive onboarding	Employee engagement measurement	Intelligent career development	Meaningful rewards & recognition	
Agile Workforce	Digital leadership development	Adaptive skill development	Team composition agility	Adaptive workforce planning	Real-time employee engagement	Adaptive Wellness	
Optimized HCM operations program	Integrate/divest organizations	Optimize HR function	HR service delivery	Data-driven operations			
Automated Workspace	Workspace telemetry & analytics	Ambient Meetings	Intelligent Knowledge Assist	Frontline workspace enhancement	Smart Identity Management	Real Estate Analytics	Dynamic Compliance Reporting
Smart Facilities	Smart lighting	Building infrastructure	Dynamic hoteling management	Intelligent space planning	Augmented health and safety	Strategic Workplace Design	Connected Property Management
Intelligent Digital Workspace	Customized user provisioning & enablement	Self-serve process enablement	Interconnected collaborative workspace	Remote team enablement	Employee experience optimization	Frictionless Resources	

Future of Work Transformation Digital Roadmap

