

IDC Future of Industry Ecosystems

STRATEGIC PRIORITY

Trusted Ecosystem Innovation

PROGRAMS

USE CASES

Shared Data & Insights

Participant & Customer Authentication & Onboarding	Industry Organization Intelligence	Data Trust & Compliance	Environmental Impact Mitigation	Customer Demand & Insight
Standardized In-demand Skills	Product/Service Data Monetization	Ecosystem Data Monetization	Innovation & Operation Benchmarking	

Shared Applications

Crowdsourcing & Innovation Management	Dynamic Customer Segmentation	Supply Chain Risk Mitigation	Compliance Verification & Reporting	Software Validation, Testing, & Deployment
Operation & Condition Monitoring	Cognitive Safety & Security	Service & Maintenance Planning	Ecosystem Social Listening Analysis	

Shared Operations & Expertise

Expert Network Ideation	Local Operation & Production Capacity	On Demand Supply Chain Logistics	Strategic Sourcing & Procurement	Free Agent Customer Administration & Service
Digital IT Network Optimization	Just in Time IT Support	Safety & Security as a Service	Ecosystem Application Development	

Blended Physical & Digital

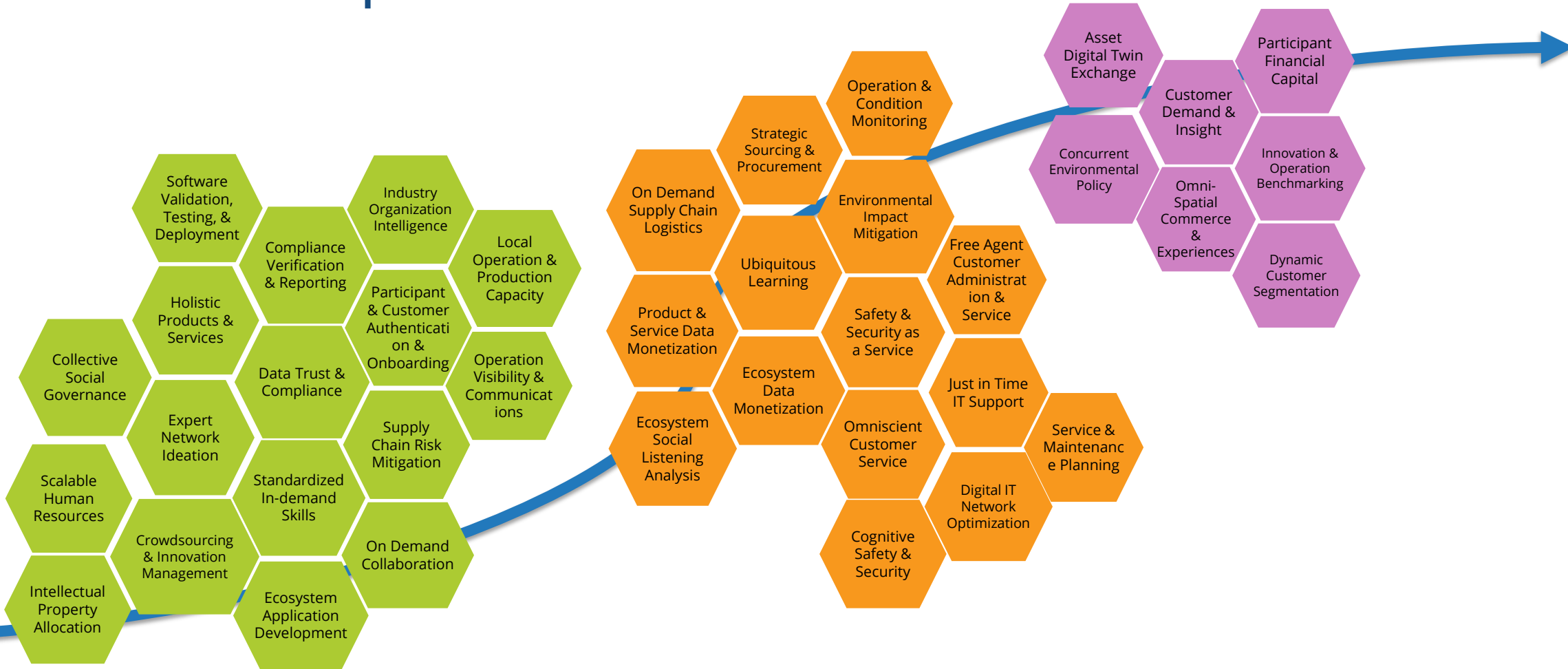
Holistic Products & Services	Omni-Spatial Commerce & Experiences	Operations Visibility & Communications	Ubiquitous Learning	On-Demand Collaboration	Omniscient Customer Service
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Capital Optimization

Scalable Human Resources	Asset Digital Twin Exchange	Participant Financial Capital	Intellectual Property Allocation	Collective Social Governance	Concurrent Environmental Policy
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Future of Industry Ecosystems Transformation

Digital Roadmap



HORIZON 1

Use cases that are deployed today

HORIZON 2

Use cases that are being incubated

HORIZON 3

Use cases that imagine the possibilities