

# IDC Manufacturing Insights: Creating Experience Ecosystems (EOVC)

## Strategic Priorities

## PROGRAMS

## USE CASES

Digital Supply Chain



Capabilities-Based Procurement



Sourcing Intelligence

Supply Orchestration

Supplier Network Management

One global profitable proximity

Automated Kanban

Synchronized planning



Inventory Intelligence

Supply Chain Resilience

Demand and Consumption Signal Processing

Thinking Supply Chain

Digital Fabric

Logistics Automation



Transportation Optimization

Global Trade Automation

Smart Warehousing

Strategic Asset Management



Health & Safety

Asset Instrumentation

Predictive Asset Monitoring & Performance Mgmt

Augmented Maintenance

Resilient Lean



Resource Management

Optimized Material Consumption

Real-Time Scheduling

Make-to-Availability

Comprehensive Quality



Collaborative Resolution

Requirements Intelligence

Cognitive Root Cause

Process Performance Feedback

Advanced Channel Engagement



Product Retirement/ Recycling

Intelligent Warranty Resolution

Intelligent Marketing Relevance

Multi-Tier CPQ

Connected Services



Application Store Platform

Remote Management

360-degree Connected Customer Management

Augmented Service Execution

Responsive Experience



Collaborative Self-Support

Digital Showroom

Automated Equipment Health Response

Customer Value Validation

Product Innovation Platform



Shared Ecosystem Knowledge

Model-Based Design

Collaborative Development

Advanced Digital Simulation

Product Line Engineering



Bill of Features

Market-Driven Requirements Management

Cost Analysis

Deployable Digital Twin

Life-Cycle Analytics



System Engineering Validation

Intelligent Personalization

Real-Time Quality and Compliance

Case-Based Learning

Smart Manufacturing



Omni-Experience Customer Engagement



Product as a Platform (PaaP)



# Creating Experience Ecosystems (EOVC) Digital Roadmap



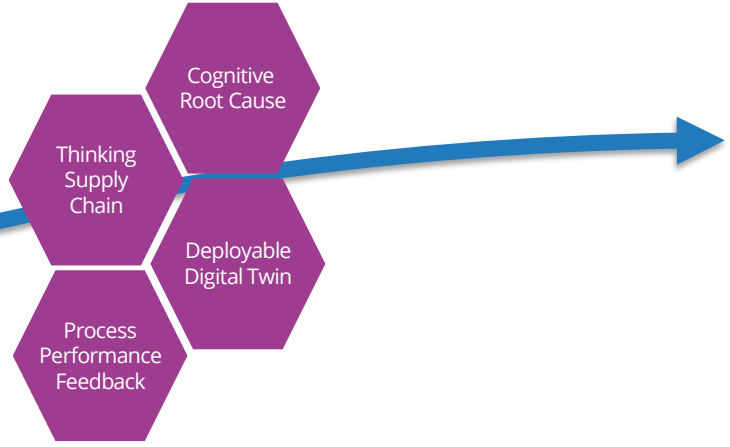
## HORIZON 1

Early Adopters & Early Majority



## HORIZON 2

Innovators & Early Adopters



## HORIZON 3

Innovators

