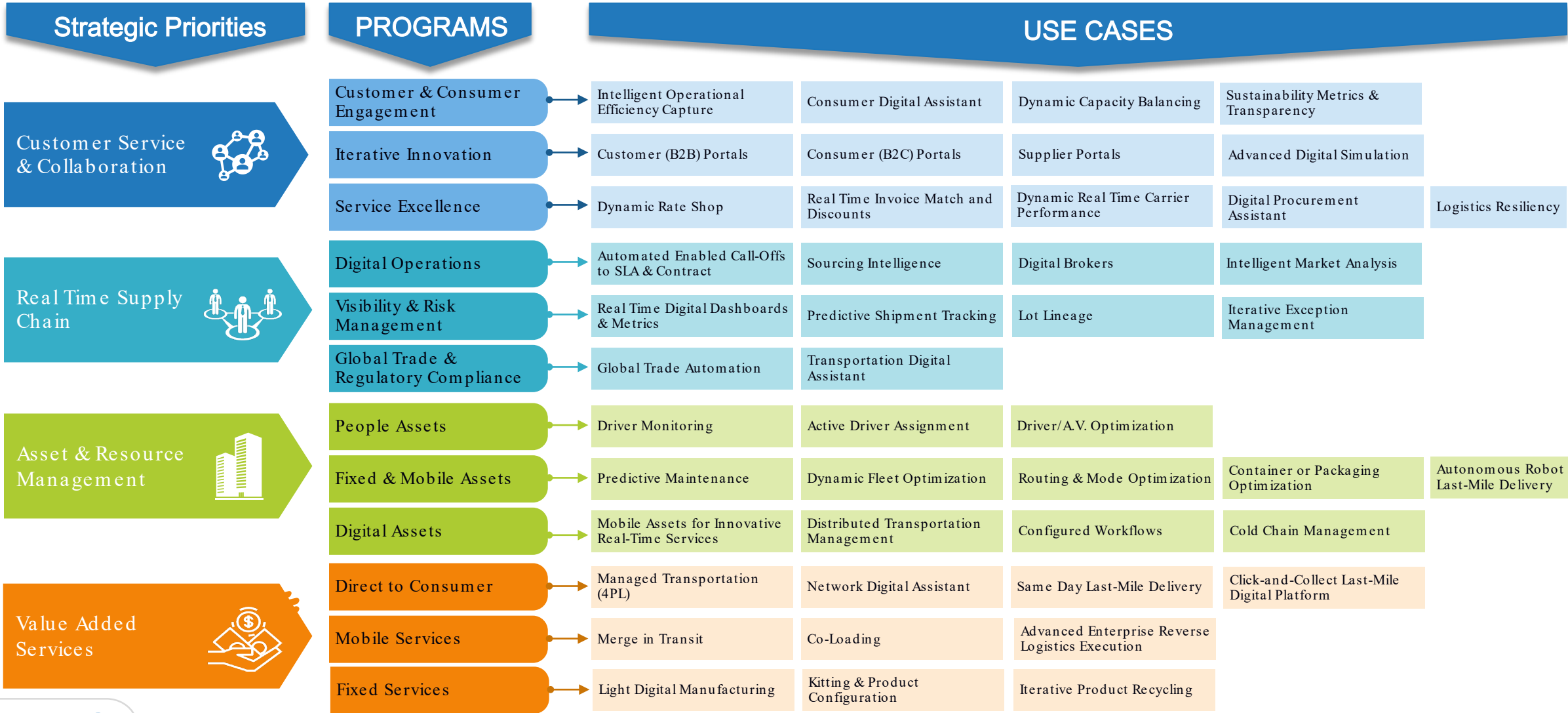


IDC Manufacturing Insights: Real Time Service Excellence (Transportation & Logistics)



Real Time Service Excellence (T&L) Digital Roadmap



HORIZON 1

Use cases that are deployed today

HORIZON 2

Use cases that are being incubated

HORIZON 3

Use cases that imagine the possibilities