

# IDC Financial Insights: Digital First Capital Markets

## Strategic Priorities

## Programs

## Use Cases

Operational Efficiency



Open and Resilient Markets



Customer Engagement



Innovation and Modernization



Process Automation

→ Front, Middle and Backoffice Connectivity

The Automated Backoffice

Improved Transaction Lifecycle

Real-time Clearing and Settlement

Digital Workforce

→ Technology-enabled Decision Support

Enhanced Collaboration

Misconduct Surveillance

Regulatory Requirement Delivery

→ Regulatory Data Pools

Unified Transaction Monitoring

Improved Data Governance

Risk Management

→ Operational Transparency

Client Onboarding

Capital Management

Cybersecurity

Enterprise Risk Management

Standardization and Interoperability

→ Common and Open Data Standards

Asset Tokenization

Sustainability Standards

Contractual Obligations

Connectivity

→ Systems Integration

Shared Industry Utilities

Digital Channels

→ Improved Customer Experience

Embedded Investments

Product Personalization

→ Environmental, Social and Governance (ESG)

Self-custody

Fractionalization

Business Model Innovation

→ Process and Service Externalization

Product and Service Specialization

Digital Asset Ecosystem

Advanced Data Management

→ Data-driven Product Innovation

Data Marketplaces

Infrastructure Modernization

→ Modular Technical Architecture

Reduction in Technical Debt

Private Capital Markets

# Digital First Capital Markets Digital Roadmap



## HORIZON 1

Use cases that are deployed today

## HORIZON 2

Use cases that are being incubated

## HORIZON 3

Use cases that imagine the possibilities