

# IDC Financial Insights: Digital First Capital Markets

## Strategic Priorities

## Programs

## Use Cases

Operational Efficiency



Open and Resilient Markets



Customer Engagement



Innovation and Modernization



Strategic Priorities	Programs	Use Cases
Operational Efficiency	Process Automation	Front, Middle and Backoffice Connectivity → The Automated Backoffice → Improved Transaction Lifecycle → Real-time Clearing and Settlement
	Digital Workforce	Technology-enabled Decision Support → Interconnected Collaborative Workspace → Misconduct Surveillance
	Regulatory Requirement Delivery	Intelligent Regulatory Reporting → Unified Transaction Monitoring → Improved Data Governance
	Risk Management	Operational Transparency → Client Onboarding → Capital Management → Cybersecurity → Enterprise Risk Management
Open and Resilient Markets	Standardization and Interoperability	Common and Open Data Standards → Asset Tokenization → Sustainability Standards → Contractual Obligations
	Connectivity	Systems Integration → Shared Industry Utilities
Customer Engagement	Digital Channels	Improved Customer Experience → Embedded Investments
	Product Personalization	Environmental, Social and Governance (ESG) → Self-custody → Fractionalization
Innovation and Modernization	Business Model Innovation	Process and Service Externalization → Product and Service Specialization → Digital Asset Ecosystem
	Advanced Data Management	Data-driven Product Innovation → Data Marketplaces
	Infrastructure Modernization	Modular Technical Architecture → Reduction in Technical Debt → Private Capital Markets

# Digital First Capital Markets Digital Roadmap



## HORIZON 1

Use cases that are deployed today

## HORIZON 2

Use cases that are being incubated

## HORIZON 3

Use cases that imagine the possibilities