

IDC Financial Insights: Digital First Capital Markets

Strategic Priorities

Programs

Use Cases

Operational Efficiency



Open and Resilient Markets



Customer Engagement



Innovation and Modernization



Programs	Use Cases
Process Automation	Front, Middle and Backoffice Connectivity The Automated Backoffice Improved Transaction Lifecycle Real-time Clearing and Settlement
Digital Workforce	Technology-enabled Decision Support Interconnected Collaborative Workspace Misconduct Surveillance
Regulatory Requirement Delivery	Intelligent Regulatory Reporting Unified Transaction Monitoring Improved Data Governance
Risk Management	Operational Transparency Client Onboarding Capital Management Cybersecurity Enterprise Risk Management
Standardization and Interoperability	Common and Open Data Standards Asset Tokenization Sustainability Standards Contractual Obligations
Connectivity	Systems Integration Shared Industry Utilities
Digital Channels	Improved Customer Experience Embedded Investments
Product Personalization	Environmental, Social and Governance (ESG) Self-custody Fractionalization
Business Model Innovation	Process and Service Externalization Product and Service Specialization Digital Asset Ecosystem
Advanced Data Management	Data-driven Product Innovation Data Marketplaces
Infrastructure Modernization	Modular Technical Architecture Reduction in Technical Debt Private Capital Markets

Digital First Capital Markets Digital Roadmap

